

Mike Keats
Goscor Lift Truck Company

3 November 2011

Dear Mike,

On behalf of the SPAR KZN Exec team, staff and our retailers I would like to express my sincere thanks to you and your company for the assistance provided during our recent strike. This has been a traumatic time for all involved and your company's professionalism and commitment went a long way towards ensuring that as a team we were able to keep our business going. I would also ask that you convey our thanks to your staff for the manner in which they stepped in and to their families for their understanding and support. They operated in a risky, high pressure environment and excelled no matter what obstacles were placed in their path.

It is difficult to sufficiently express my thanks, and what your support meant to us in a letter and as such I would like to invite you and your partner to join us at a dinner function to formally recognise the efforts of your company. The dinner will be taking place on Thursday, 17th November at the Barnyard Theatre at Gateway Shopping Centre in Umhlanga from 17h00 onwards. An invitation will follow shortly.

May I take this opportunity to wish you and your organisation all the very best for the future and be assured that you will always be remembered for what you did for SPAR in our time of need.

Well done and thank you.

Best wishes



R G PHILIPSON
MANAGING DIRECTOR: SPAR KZN

304 Aberdare Drive, Phoenix Industrial Park 4068 Tel: 031 508 5000 Fax: 087 942 9363
P.O. Box 371, Mount Edgecombe 4300 Website: <http://www.spar.co.za>

NON-EXECUTIVE DIRECTORS: M.J. Hankinson (Chairman), D.B. Gibbon, P.K. Hughes, R.J. Hutchison, M.P. Madi, H.K. Mehta, P. Mnganga, C.F. Wells
EXECUTIVE DIRECTORS: W.A. Hoak (Chief Executive), M.W. Godfrey, R. Venter COMPANY SECRETARY: K.J. O'Brien
EXECUTIVE MANAGEMENT COMMITTEE: W.A. Hoak (Chief Executive), B.W. Botten, W.H. Brown, T.D. Currie, M.W. Godfrey, C.L. Isaac, K.J. O'Brien (Company Secretary),
R.G. Philipson, M.G. Prentice, M.M. Santana, E.P. Stelma (Dutch), S.A.T. Tabodi, R. Venter, R. de Vos, R.E. Whitmore
DIVISIONAL DIRECTORS: M. Conradie, D.J. Crawford, R.G. Philipson (Managing Director), D.S. Pillay, M.J. Oliva, N. Westerhof